

Camp Wesley Woods *part of the*
Holston Conference Camp and Retreat Ministries
2024 Camping Refund Policy

The non-refundable deposit for the Camp Wesley Woods Summer Camp is session type specific as outlined below.

Programs based on CWW property that are **5 nights or less** in length:

Discovery, Basecamp Mini (5 night) and Glamping 5 Night: **\$250 of the camp fee is non refundable.**

Winter Camp: **\$150 of the camp fee is non refundable.**

Programs based on CWW property that are **12 nights** in length:

Basecamp (12 Night), Glamping 12 Night, LIT: **\$500 of the camp fee is non-refundable.**

Tripping Programs of any length:

Due to the nature of higher costs and external advance reservations for these programs, there is a higher non-refundable fee associated: **\$900 of the camp fee is non-refundable.**

To receive a **REFUND** of your camp fees (less the outlined above, non-refundable fee):

CANCELLATIONS must be completed by 5:00 p.m. (Eastern) on the Friday that is at least one week prior to the Opening Day / Check-In Day of your camp session. Cancellations can be made through your online account or by calling the Camp Office at (865) 448-2246.

Excluding trips, the non-refundable fee is transferable to a different equivalent session, pending space in that session. Please call the Camp Office at (865) 448-2246 if you would like to change sessions. If you independently cancel a session, and then re-register for a new session, you will forfeit your deposit.

No refunds will be made to campers who fail to show up on opening day.

Should a particular session not receive an adequate number of registrations, the possibility does exist that the session may have to be canceled. If this should occur, every effort will be made to notify the camper as soon as possible and placement into another session will be attempted. A full refund will be made if placement into another session is not possible. All appeals regarding the handling of our Refund Policy must be made in writing to: CWW 329 Wesley Woods Rd Townsend, TN 37882