## **Great Lakes Science Center Refund & Cancellation Policy**

A cancellation must be made 15 days before the registered program date to receive a refund. No refunds will be given within 14 days of the program date.

For camps, programs and Great Science Academy cancellations, a 25% administration fee will be withheld, regardless of the time of cancellation.

Great Lakes Science Center reserves the right to cancel any camp or program up to two weeks before the start date and will provide a full refund in case of insufficient registration. The refund will include the administration fee.

A refund will be processed through a refund via the credit card on file. Please allow up to two weeks for the refund to be posted to your account.

For more information, please contact Josh Landis, Operations Manager, at 216-696-2755 or landisj@glsc.org

Thank you.

