



D.P.F 4-H Camp Cancellation/Refund Policy



Filling out a refund request form is not a guarantee of a refund. All refunds will be processed in accordance with the below refund policy.

Overall Policy:

- A **\$200 non-refundable processing fee** applies to all camper registrations per week. **No exceptions.**
- Refund requests must be submitted **prior to the end of the week** for which the refund is being requested.
- Refunds will be issued in the form of:
 - A credit to the original payment method (i.e. credit card or bank withdrawal).

Full Refunds (Minus \$200 Non-Refundable Fee)

- **Refund Deadline:** Refund requests must be submitted **prior to the end of the week** for which the refund is being requested.
- **Required Forms:** Refunds will not be issued if:
 - Campers fail to arrive as scheduled.
 - Required forms are not completed by the stated deadlines.
- **Medical Documentation:** All medical refund requests must include a **licensed physician's note** to be considered.

Non-Refundable Circumstances:

- Refunds will not be granted if a camper is sent home for medical or behavioral reasons, including but not limited to:
 - Violations of camp rules and policies (see Family Handbook).
 - Homesickness.
 - Non-compliance with camp requirements.
 - Failure to thrive, such as refusing to eat or participate in activities.

Prorated Refunds

- A prorated refund may be issued for the **remaining camp stay** under the following conditions:
 - A camper is injured at camp, and the **Camp Health Director** or **Camp Director (or designee)** determines they are unable to continue participating in camp activities.
- In cases where the camp must cancel sessions:
 - Refunds will be issued minus a **\$100 processing fee per session**.
 - If a session has run for **three or more days**, no refunds will be granted.

Key Notes

- Refunds may take **4–6 weeks** to process.
- For all refund-related inquiries, contact us at **dpf4hcamp@cornell.edu** before proceeding with a cancellation.
- Visit our website or Family Handbook for additional details about refund qualifications and required documentation.