



## Sponsorship Instructions 2025

*Please note: Registration day is often extremely busy. To ensure that your families have the correct codes to register online, please create your code(s) by Monday, March 17<sup>th</sup> and send them to the recipients before registration opens on Sunday, March 23<sup>rd</sup> at 1 PM.*

### To Create a New Sponsorship Account or Access an Existing Account

- Visit <https://www.dec.ny.gov/things-to-do/summer-camps/sponsoring-youth>. You will find a link to the [online registration system](#) in the 'Becoming a Sponsor' section.
- On the bottom of the online registration system screen, you will see two buttons: "New User" and "Log In." If you already have an account, put in your username and password, and click "Log In". If you are a new sponsor, click "New User" which will bring you to the "Create Account" page. **For account type, select 'Corporate/Group'.**
- If you have forgotten your login information, select 'Forgot your login information?' to reset your username and/or password. The automated email will send a link that is only valid for 12 hours. **Please do not create a new account.** For assistance finding your account, email [EducationCamps@dec.ny.gov](mailto:EducationCamps@dec.ny.gov).
- After logging in to your account, click on the menu icon in the top left corner of the screen:  

- Select 'My Account'. Under 'Add a Person', fill in information for the primary contact person for the account. Make sure to include an email address. You may add a secondary contact person and click the box to copy them on all email correspondence. Under 'roles', select 'sponsor'.

### To Purchase Sponsorship Codes

All sponsorship codes expire at the end of each camp season. New codes need to be created each year. Sponsor codes act like gift cards. Having a sponsor code does not guarantee a spot at DEC Camps or give preference to families during registration.

**Please email [EducationCamps@dec.ny.gov](mailto:EducationCamps@dec.ny.gov) with the following information to create codes:**

1. Your organization's name.
2. How many codes you would like to create.
3. What you would like the code name to be (e.g. DECsponsor2025).
4. What payment method you would like to use to create the code. **Do not** send payment information via email. Payment methods should be saved to your organization's online registration account only.

Once you have done the above and the transaction is processed, you will receive an email confirmation that the transaction was successful and that the codes are ready to be used.

Refunds must be requested via email to [EducationCamps@dec.ny.gov](mailto:EducationCamps@dec.ny.gov). If a camper cancels a registration within the refund period, your funds will go back onto your account. You will need to request a refund to receive a check.

### To Save a Payment Method to Your Account

Sponsors will need to ensure that their account has an up-to-date payment method saved to their account. Payment will be processed at the time of code creation.

- Click on the menu icon in the top left corner of the screen.
- Select 'My Account' and then 'Finances'. Under 'Payment Accounts' click 'Manage Payment Accounts'. You may add a bank account that will be kept on file with the account. To add a credit card, you must call with the credit card information so the Camps Administrative team may add the card to your account.
- **Do not** send payment information over email to the Camps Administrative Team.

### To Check Who Has Used Your Sponsorship Codes

- If you want to see which campers have used your organization's codes, click the sponsorship option on the menu in the top left corner. Select 'View Claims Made Against My Codes'. This screen will show a history of your sponsorship codes and the amount that has been claimed from each code. Select a code to see the names of campers that have used the code.

### Buy 6, Get 1 Free Offer

- If you pay to send six (6) kids to camp, you are eligible to send a 7th camper for free the following year. The "7th camper" will use a sponsorship code that the Summer Camps Administrative Team generates.
- The first six (6) sponsor codes are purchased during one camp season (September to August). The first six (6) campers then attend their weeks.
- We do not refund any canceled free 7th camper reservations.
- The free 7th camper code is only valid for the year following the six (6) campers were purchased.
- If your organization qualified for the 7<sup>th</sup> camper code by sending 6 campers last year, you will receive your free code via email before March 1<sup>st</sup>.

### Communication with Sponsored Families

- Families and sponsors are responsible for coordinating with each other. The Camps Administrative Team does not keep a list of active sponsors or facilitate sponsorships.
- Sponsors should remind families that receiving a sponsorship code does not reserve a space at camp or give an advantage to registration. Families must register their campers after registration opens.
- Families are responsible for communicating with their sponsor if they cancel a reservation with the Camps Administrative Team.
- Sponsors may not register campers for camp sessions. Only parents/guardians may register campers.