

Welcome to PSR Camp!

We're going to have a great summer and we look forward to having you join us. Please review this packet as it contains important information for you and your camper to have the best possible summer camp experience.

This confirmation packet contains the following documents:

1. Completing your registration;
2. Important information;
3. Packing list;
4. Directions to PSR;
5. Frequently asked questions (FAQ's).

If you have any additional questions, you can always reach us at the office using the contact information provided below.

We'll see you at camp!

Carmen Ibanez
Executive Director, Pine Springs Ranch

Jeremy Cruz
Assistant Director, Pine Springs Ranch Summer Camp

Before June 15th

PSR Summer Camp Office
Phone: (951) 509-2266
P.O. Box #79990 Riverside CA 92513
Email (year-round): PSRCamp@seccsda.org
FAX: (951) 509-2399

June 15th - August 11th

PSR Summer Camp Office
Phone: (951) 659-3173
P.O. Box 38 Mountain Center CA 92561
Packages: 58000 Apple Canyon Rd.
Mountain Center CA 92561*
FAX: (951) 659-6592

*This is our physical address if you are using a GPS to navigate to PSR Camp.

COMPLETING YOUR RESERVATION

Avoid long lines with our *Express Pass*. In order to be on the 'Express Pass' list:

1. Complete the **Medical Consent Form & Immunization History**;
2. Complete the **Medication Information** (if necessary);
3. Complete any waiver forms required by certain activities;
4. Pay any remaining balance 3 days before your session start date;

Upon arrival at registration, you will be placed on our 'Express Pass' list and go directly to the village coordinators for cabin assignment, the souvenir table, and/or the camp nurse for any medical concerns, medications, or special treatment instructions.

Reminder

You can manage your camp account and/or make payments online at www.psrcamp.org. If you have any questions or need any help with your account, feel free to contact us.



IMPORTANT INFORMATION

Medical Information

For the sake of all our campers, it is important that your child is healthy when coming to camp. Please do not bring sick children to camp or put them on the bus. At the discretion of our camp nurse/doctor or bus driver, any children displaying evidence of illness upon arrival (including communicable conditions, such as lice, fever, chicken pox, etc.) will need to return home immediately. Sick campers will also not be accepted onto any camp transportation vehicle.

When completing the medical consent form, please:

- Make sure all areas requiring signatures, including the medical release form have been signed. (Consent forms DO NOT have to be notarized).
- Please make sure this form is filled out completely. Not doing so will delay the registration process.

Arriving/Leaving Camp

- Check-in is from **4:00-6:00 pm** on Sunday. Supervision for campers who have arrived early is unavailable before that time.
- Check-out is from **9:30-10:30 am** on Sunday. A \$10 camper care fee will be charged/billed to your account for campers remaining on-site after 11:30 am (excluding campers staying for another week) **early camper checkout on Sunday morning is not available.**
- **PHOTO ID IS REQUIRED OF THE AUTHORIZED PERSON PICKING UP THE CAMPER(S).**
This is required for the safety of our campers.
- **Pickup Authorization:** Any person named on your account over 18 years old will automatically be included on the authorized pickup list. Additional persons may be added to the authorized pickup section of your online account.
- Early check-out (Monday thru Saturday) must be done through the Camp Office. We ask that if you must pick your camper up early, please call ahead (at least one hour) and inform us of your arrival time.
- Once a camper has been accepted at camp, no refunds of any kind will be available for early checkout.

Finances

Camp fees are subsidized by the Southeastern CA Conference Seventh-day Adventist Church constituents. As they return their tithes and offerings, the Conference allocates some funds to support the summer camp program.

- Fees include food, program, class instruction and materials, secondary insurance, lodging, and 24-hour camper care.
- A non-refundable deposit of \$50 will reserve a place for your child.
- If you plan on paying the balance with a personal check, please submit payment one week prior to your registered session. **Personal checks will NOT be accepted on registration day.**
- Payment by e-check, cash, money order or credit card: your balance is due on day of registration.
- For No-Show Campers/Cancellations, there is a \$50 non-refundable fee. However, if the camper moves to another week of camp during the 2014 season, the \$50 will apply towards that week. It will not carry over to the 2015 season.

Camper Dress Code

- Shorts/Skirts – The “Finger Test.” The length of the shorts must be as long as the tips of one’s fingers as the arms hang at your side.
- Shirts/Tops – No spaghetti straps, tube tops, etc. The length of the shirt must cover one’s stomach, and the neckline needs to be modest. No inappropriate messages on shirts, such as beer slogans, inappropriate jokes, gang signs, etc.
- Swimwear – Only one-piece swimwear is permitted For Girls: Board shorts and non see-through swim shirts are permitted. “Tankini” swim wear is acceptable for girls as long as the midriff is not exposed.
- Sandals/Flip-flops – ONLY permitted in the shower or at the pool. Not for travel around camp.
- Jewelry – For safety reasons, we recommend that you avoid bringing jewelry to camp.
- PLEASE review your individual activity confirmation for more information regarding dress code restrictions.

Camp Store

The PSR Store has clothing, souvenirs, snacks, and gift items for your camper to purchase.

- It is highly recommended that campers keep their store money on account at the PSR Store. Trip campers may not deposit money at the store due to off-site traveling and activities.
- Online Store Accounts: Deposits can be made by logging onto your account at www.psrcamp.org or with our registration staff on Sundays.
- To add money to your camper’s account during the camp week please call us at (951) 659-3173.
- Typical deposits range from \$15-30. **Store accounts with balances of less than \$2.99 will be automatically donated to worthy camper scholarships.**

Telephone Calls

It has been our experience that campers who call home frequently feel a greater degree of homesickness. For this reason, we ask that campers do not correspond with parents before Wednesday of their camp week unless it is an emergency. Office phones are not available for personal calls. To leave a message for your camper, please contact our office or you may send an e-mail which will be delivered during our 12:40 pm mail call.

- Summer Camp business phone numbers are (951) 659-3173.
- Office hours are Mon.-Sat. 9:00 am-1:00 pm and 2:00-7:00 pm; Sunday 8:30 am-12:00 pm and 3:00-7:00 pm PST.
- Messages left on our voice mail (ext. 322) after hours will be returned at the start of the next business day.
- The camp nurse/doctor may be reached at extension 126.

Visitors

Visitors are welcome on Sunday, 9:30 – 11:00 am during camper pickup, and 4:00-6:00 pm during registration. Visits during the week are discouraged, but Saturday visits are welcomed. Visitors can purchase meals at \$10.45/meal (\$7.85 for children 13 and under) and lodging for \$59.95 a night based on availability. Visitors that wish to spend the night should contact the Camp Office by the Thursday before they plan to visit. Lunch is not available on Sundays except for extended campers and staff. Lodging and meals are scheduled based on availability.



Mail Call

Campers love mail! Brighten your camper's day with a letter or package.

- Letters or packages may be left at the registration desk on Sunday during arrival.
- PSR Camp requests that you please use careful consideration when determining how many sweets to send your camper.
- Letters: PSR Christian Camp, P.O. Box 38, Mountain Center, CA 92561.
- Packages ONLY: 58000 Apple Canyon Rd., Mountain Center, CA 92561.
- Email: To protect campers from unauthorized email contact, we are insisting that you use the "email a camper" tab on the home page of your account. If you want others besides the account holder to be able to email your camper, you can use the "create a friend account" feature on the email page. *Please Note: email must be opened and printed to be delivered. It is not private. PSR reserves the right to block delivery of inappropriate email content to campers.*
- **PLEASE NOTE: We cannot ensure the timely delivery of letters or packages sent through the mail.**

Lost & Found

Campers/parents can pick up or have items shipped at the cost of shipping. Unidentified or unclaimed items will be donated to charity one week following your camper's visit.

Laundry Service

EXTENDED CAMPERS may have laundry done for a fee of \$10 per week. All clothing must be clearly marked with camper's name, or they will not be accepted at the PSR Laundry.

Trip Camps

PSR is proud to provide a variety of quality activities including our wakeboarding trip camp. Please note that due to the nature of our trip camp, daily correspondence with your camper may prove difficult. Camp staff will be available to our office by cell phone. Though we cannot provide camp staff cell phone numbers, our office will be more than happy to deliver any messages if your camper needs to be reached. Trip camp staff will check in with our office daily.

Trip camp campers for wakeboarding spend Sunday afternoon and evening at PSRCC base camp. They leave for their trip camp destinations Monday morning and return Friday where they will spend the duration of the week at PSRCC. The following are the locations of our various trip camps:

- Wakeboarding: Silverwood State Recreation Area, CA

In order to ensure the quality of our trip camps, sessions with less than 4 reservations (up to 7 days before the Monday of the activity start date) will be cancelled and those with existing reservations will be notified.

Bullying

At PSR Camp we know that no camper comes to camp to be bullied or harassed. When a camper is deemed to be disruptive to our program, PSR Camp will contact the parents to pick-up their camper. PSR Camp may refuse entry into future camp session(s) or season(s) to any camper (to be determined on a case-by-case basis). **Since bullying can take many different forms, we encourage parents to tell their children to report bullying to a counselor.**



PACKING LIST

- Bible
- Clean Clothes for seven days of camp
- Closed-toed shoes (i.e. tennis shoes)
- Flashlight
- Good Attitude
- Hat/cap
- Insect repellent
- **Light jacket or sweater**
- Lip balm
- **Long pants**
- Pillow
- Modest, one-piece swimsuit (Two-piece swimsuits will NOT be allowed)
- Sandals/flip flops (for the shower)
- **Sleeping bag**
- Socks
- Sunglasses
- **Sunscreen**
- Toiletries
- Towel(s)
- Underclothes
- **Water Bottle**



Additional items may be recommended based on the activity your camper has chosen. A separate list will be attached if applicable.

WHAT TO LEAVE AT HOME

- Bad attitude.
- Alcohol, illegal drugs, tobacco, cigarettes.
- Butane, cigarette lighters, matches, & magnifying glasses.
- Personal electronic devices (expensive cameras, cell phones, CD/MP3 players/iPods, radios, Gameboys/DS/PSP, etc.)
- Weapons of any kind (knives of any length, firearms, chains, etc.)

DIRECTIONS TO CAMP

From Riverside North on Freeway #91. East on Van Buren to Freeway #215. South on #215 to Ramona Expressway. East on Ramona Expressway until it ends at Florida Avenue (Highway #74). Turn left and follow Hwy. #74 up the mountain to Mountain Center. At junction, stay to the right on Hwy. #74 for approximately 3 1/2 miles. Turn left onto Apple Canyon Road (look for the large green sign). Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Hwy. #74.

From San Diego Freeway 15 North to Highway 79 South (at Temecula). Follow Highway 79 to junction with Highway 371 and turn left. Stay on Highway 371 through Anza to Highway 74 and turn left. Follow Highway 74 to Apple Canyon Road (which is just past Lake Hemet) and turn right. Pine Springs Ranch is at the end of Apple Canyon Road, three miles off Highway 74.

From Los Angeles / Ontario Take Freeway 10 East to Highway 79 exit. Follow Highway 79 South (towards Hemet) to Ramona Expressway and turn left. Follow Ramona Expressway until it ends at Florida Avenue (Hwy. 74). Turn left and follow Highway 74 up the mountain to Mountain Center. At the junction, stay to the RIGHT on Highway 74 for approximately three miles. Turn LEFT onto Apple Canyon Road (large green road sign). Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Highway 74.

From Palm Springs/Palm Desert (Desert Communities) From Palm Springs follow Hwy. #111 South to Hwy. #74. From East of Desert Communities, take Freeway #10 West to Monterey Exit. Stay on Monterey until it becomes Hwy. #74 (West). Follow Hwy. #74 up the mountain (approx. 25 miles) and continue just past Lake Hemet to Apple Canyon Road. Turn Right on Apple Canyon Road. Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Hwy. #74.

FREQUENTLY ASKED QUESTIONS

QUESTION: Should I be worried if I haven't heard from my camper during their summer camp stay?

ANSWER: According to our survey results, most parents & guardians know that camp is designed to allow campers to practice a bit of independence and decision-making in a safe environment. However, we also know that knowing something isn't always the same thing as feeling something. Even though it's a well known cliché, we commonly remind parents that "no news is good news" and we also encourage parents to review our "day in review" blog at psrcamp.blogspot.com to get daily reports on what's going on at camp.

QUESTION: Why isn't PSR Camp offering horsemanship activities this summer?

ANSWER: This was a very difficult decision to make, because horsemanship has been a wonderful activity to offer at camp for decades. However, we have very specific safety concerns regarding our horse trails after the fire in 2013. After measuring this against the disappointment and potential complaints from upset customers, we had to make the decision that kept our campers safe. We will be re-evaluating the situation for the summer of 2015, and are confident that horsemanship activities will return as the safety situation improves.

QUESTION: I've heard about your "3-Way Matching Scholarships" and I was wondering how that worked?

ANSWER: First, download the form from our website, www.psrcamp.org, click on the 'document center' button and choose '2014 camp scholarship application.' Then you'll need to talk with your local church pastor. They fill out the form and send it back to us with an amount they are willing to contribute plus the set amount that the camp contributes, which leaves the balance to the parent. We are usually able to cover two-thirds of the cost of camp before asking the parents to make their contribution this way. Parents can make a reservation at any time and just pay the \$50 deposit if they know that the church is going to support them with a scholarship.

QUESTION: Why aren't you offering a sibling discount this year?

ANSWER: For our 2014 season, we've decided to offer a different array of discount and saving opportunities to our internet followers. Follow us on Facebook @ www.facebook.com/PSRCamp.

QUESTION: Why is PSR Camp not offering surf activities this summer?

ANSWER: Due to low interest, we are not offering surf activities this year. If you want PSR to offer Surf Camp in the future please call us and let us know. We welcome input from our customers and friends.

QUESTION: I know someone who might be interested in working at camp this summer (or volunteering) what opportunities are available?

ANSWER: We have an wide variety of opportunities for employment this summer. A few of them are entry-level, others require certifications, and some are available to the right kind of volunteers. For more information please contact the assistant director at Jeremy.Cruz@seccsda.org. We are already accepting applications and will be doing so until all of our positions are filled.

QUESTION: When can I see a list of the other children that will be staying with my camper in the cabin?

ANSWER: Cabin assignments are often being made and switched up until the first day of the session, and sometimes they are switched at registration to accommodate various parent requests. Camp is also a great place for children to interact with people from different and diverse backgrounds, just like school, church, and even our own families. Learning how to form positive relationships with other children is one of our goals, and we sincerely hope that all our campers are blessed by the new friendships they form at camp.